

# Ioanna Konstantopoulou

## Basic Information

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## Professional Experience

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**04/2022 – Till Present**     **A.NE.DIK KRITIKOS S.A.**  
Head of Internal Audit

### Key responsibilities

- Leading Internal Audit's change initiative by implementing action plans related to risk assessment and annual planning, audit execution, audit reporting, staff development, and reporting.
- Determining internal audit scope and developing annual plan
- Overseeing the execution of individual audits defined in the audit plan.
- Managing the process to track, follow-up, and ultimately close all open audit issues.
- Providing adequate assurance on the design and operating effectiveness of internal controls for the audit areas.
- Overseeing Internal Audit's participation in critical business and technology initiatives and projects ensuring that audit's perspective is effectively voiced, and appropriate controls are designed and implemented on a proactive basis.

**08/2019 – 04/2022**     **Chipita Global S.A.**  
Internal Auditor for International Business

### Key responsibilities

- Determining internal audit scope and developing annual plan
- Performing internal audits including defining testing approaches, reviewing test samples, identifying potential issues, and reporting on audit findings, in accordance with International Internal Audit Standards & best practices.
- Preparing internal audit reports.
- Providing adequate assurance on the design and operating effectiveness of internal controls for the audit areas assigned.
- Presenting the audit results to the Audit Committee.

**01/2018 – 07/2019**     **Mazars**  
Senior Consultant | Business Consulting, Technology and Sustainability

### Key responsibilities

- Providing advice on being compliant with GDPR.
- Investigating business systems, including organisation structure and governance, key stakeholder needs, staffing issues, current processes, and IT systems.
- Identifying new business opportunities

**05/2015 – 12/2017**     **Mazars**  
Consultant | Governance, Risk & Internal Audit Services

#### Key responsibilities

- Performing of internal audit fieldwork including closing meetings with management
- Providing adequate assurance on the design and operating effectiveness of internal controls for the audit areas assigned

Preparing draft internal audit reports

**02/2014 – 07/2014**

#### **Andreas Koutoupis & Partners Business Consultants**

Internal Audit Trainee

#### Key responsibilities

- Participating as a member of a team in internal audits
- Participating as a member of a team in Assets Quality Reviews.

**06/2009 – 03/2010**

#### **Showtime Productions (Film Production Company)**

Public Relations & Marketing Executive

#### Key responsibilities

- Organizing events and conventions
- Communicating with potential sponsors and clients
- Building and maintaining relationships with journalists

### **Leadership Experience – Volunteering Activity**

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**01/2014 – Till present**

#### **Hellenic Investors Association (SED)**

Vice President of BoD

#### Key responsibilities

- Involving in Internal Audit & Corporate Governance fields
- Involving in conference & event management
- Organizing and coordinating PR activities

### **Education**

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**09/2018 – 02/2020**

#### **MSc in Services Management – Athens University of Economics and Business**

Specialized on: CXM: Customer Experience Management

**09/2007 – 06/2013**

#### **BSc in Public Administration – Panteion University**

Specialized on: Financial Management

### **Skills**

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Project Management – IPMA Level D  
Certified ECDL Core Certificate  
Public Accounting License  
Information Systems ISACA

COSO IC Framework  
Business Planning Business  
Process Analysis  
Accustomed to SAP system  
Identifying types of controls

Trustworthy  
Attention to Detail  
Analytical Reasoning  
Methodical Thinking  
Proactive Thinking

### **Languages**

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Greek, English

### **Seminars – Conferences – Conventions**

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**2021** English for International Business Communication

Hellenic American Union

**2021** Personal Branding

Online Program – AUEB

- 2019** Digital Customer Experience Management  
Munich Business School
- 2019** Management Consulting & Entrepreneurial Approaches to Innovation in Services Industries  
SDA Bocconi
- 2018** Implementing Your IT Strategy  
Online Course – LinkedIn Learning
- 2018** GDPR Compliance: Essential Training  
Online Course – LinkedIn Learning
- 2018** Negotiation Foundations  
Online Course – LinkedIn Learning
- 2016** Advanced Project Management – Professional Education  
Supplementary Education Courses Using Innovative Methods of Distance Learning - National  
Kapodistrian University of Athens

## **Memberships**

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Hellenic Investors Association (SED)  
International Institute of Internal Auditors, Greek Institute of Internal Auditors  
Economic Chamber of Greece  
Register of Internal Auditors of the Ministry of Finance